

**National Grid  
Periodic EAP Reporting  
For the Month of April 2011**

Granite State Electric Company  
d/b/a National Grid  
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**Attachment A  
Monthly Report of EAP Operating Activity**

**Pursuant to Utility Procedures Manual (dated 11/30/07) Section:  
8.2.2  
8.2.5**

**Pursuant to Fiscal Procedures Manual (dated 11/30/07) Section:  
3.4.1**

**Pursuant to EAP Monitoring & Evaluation Manual (dated 11/20/2007) Section:  
2.4.1**

**Electric Assistance Program  
System Benefits Charge Reconciliation Report  
April 2011**

		National Grid	
Retail Delivery KWHs		70,999,606	
Call-In Sales		-	
Company Sales (if not already excluded)		-	
Adjusted Retail Delivery KWHs		70,999,606	
SBC Low Income EAP Rate	(1)	See Below	
SBC Low Income EAP Billed Amount	(1)	\$127,801.78	Source: Attachment A, Page 2
Interest on Reserve	(2)	\$9.38	Source: Attachment A, Page 2
<b>Net SBC Low Income EAP Funding</b>		<b>\$127,811.16</b>	
EAP Costs			
Discounts Applied to Customers' Bills		\$44,679.24	Source: Attachment A, Page 2
Payments to Community Action Programs (CAP)	(3)	\$9,568.11	Source: Attachment A, Page 2
Incremental Program Expenditures	(4)	\$431.97	
Program Year 7 Ongoing Administrative Costs		\$0.00	Source: Attachment A, Page 2
<b>Total EAP Costs</b>		<b>\$54,679.32</b>	Source: Attachment A, Page 2
<b>SBC Low Income EAP Balance</b>		<b>\$73,131.84</b>	
Program to Date 10% Reserve Balance		\$37,923.49	

- (1) The SBC billed by the Company is 0.330¢ per kWh, which includes a 0.180¢ per kWh for EAP and 0.150¢ per kWh for Energy Efficiency. Therefore, National Grid must allocate the total amount of SBC between the EAP program and the Energy Efficiency programs. The amount reflected here represents the portion related to the EAP program after the portion related to the Energy Efficiency programs has been calculated.
- (2) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, National Grid is paying interest on the reserve balance of \$37,923.49. The interest rate, which is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month, is 0.30100% for the month of April-11.
- (3) This amount reflects payment of the invoice issued by the lead CAA for the month of March-11.
- (4) This amount reflects payment of the invoices issued by Graphic Brokerage, Inc. for EAP brochures and posters.

National Grid  
Electric Assistance Program - Monthly Reporting of Activity  
For the Period October 2010 through September 2011

<u>Month</u>	<u>System Benefits Charge Funds</u> (a)	<u>Ongoing Administrative Expense</u> (b)	<u>System Benefits Provided</u> (c)	<u>Adjustment</u> (d)	<u>Interest on Reserve</u> (e)	<u>Due to/ (Due from) State Treasury</u> (f)
Oct-10	\$122,505	\$19,382	\$34,839	\$0	\$9	\$68,293
Nov-10	\$120,770	\$7,224	\$38,341	\$0	\$9	\$75,214
Dec-10	\$127,856	\$39	\$44,650	\$0	\$10	\$83,176
Jan-11	\$145,865	\$0	\$54,476	\$0	\$10	\$91,398
Feb-11	\$141,040	\$24,728	\$51,842	\$0	\$9	\$64,479
Mar-11	\$133,291	\$8,787	\$49,775	\$0	\$10	\$74,738
Apr-11	\$127,802	\$10,000	\$44,679	\$0	\$9	\$73,132
May-11						\$0
Jun-11						\$0
Jul-11						\$0
Aug-11						\$0
Sep-11						\$0

- (a) Monthly Report CR97992A, Total Monthly Revenue
- (b) Reflects payments to Lead CAA and National Grid's incremental administrative expenses.
- (c) Monthly Report CR97992A, Total Monthly Revenue
- (d)
- (e) Pursuant to Order No. 24,329 in Docket DE 03-195 State-wide Low Income Electric Assistance Program approving the Settlement Agreement, National Grid is paying interest on the reserve balance of \$37,923.49. The interest rate is based on the three month London Interbank Offer Rates (LIBOR) on the first business day of the month.
- (f) Column (a) - Column (b) - Column (c) - Column (d) + Column (e)

**National Grid  
Periodic EAP Reporting  
For the Month of April 2011**

Granite State Electric Company  
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**Attachment B  
Monthly Report of EAP Program Data**

**Pursuant to Utility Procedures Manual Section:  
8.2.3**

**Pursuant to Fiscal Procedures Manual Section:  
2.1.4**

**Pursuant to EAP Monitoring & Evaluation Manual Section:  
2.4.2**

**National Grid**  
**Electric Assistance Program (EAP)**

	November <u>2010</u>		December <u>2010</u>		January <u>2011</u>		February <u>2011</u>		March <u>2011</u>		April <u>2011</u>	
(a) # of Customers enrolled in EAP	1368		1348		1419		1379		1359		1383	
(b) # of Active Customers participating in EAP	<b>Customers</b>	<b>Discounts</b>	<b>Customers</b>	<b>Discounts</b>	<b>Customers</b>	<b>Discounts</b>	<b>Customers</b>	<b>Discounts</b>	<b>Customers</b>	<b>Discounts</b>	<b>Customers</b>	<b>Discounts</b>
Tier 1	79	\$ 331.39	76	\$ 351.87	74	\$ 404.34	69	\$ 321.87	62	\$ 265.92	57	\$ 238.04
Tier 2	186	\$ 1,021.91	183	\$ 1,145.76	192	\$ 1,361.90	178	\$ 1,341.91	166	\$ 1,226.40	172	\$ 1,220.46
Tier 3	282	\$ 4,180.50	284	\$ 4,798.09	289	\$ 5,680.43	300	\$ 5,447.62	273	\$ 4,640.85	294	\$ 4,730.23
Tier 4	298	\$ 8,316.20	311	\$ 9,238.40	320	\$ 11,061.65	320	\$ 10,829.64	307	\$ 9,693.40	309	\$ 8,738.73
Tier 5	267	\$ 9,902.69	277	\$ 12,327.52	281	\$ 15,254.99	291	\$ 14,291.31	285	\$ 13,646.76	276	\$ 11,837.00
Tier 6	222	\$ 14,924.68	221	\$ 16,874.18	228	\$ 20,876.76	237	\$ 19,388.12	251	\$ 20,201.99	249	\$ 18,229.64
Unassigned	0	N/A	0	N/A	0	N/A	0	N/A	0	N/A	0	N/A
<b>Total</b>	<b>1334</b>		<b>1352</b>		<b>1384</b>		<b>1395</b>		<b>1344</b>		<b>1357</b>	
(c) \$ Amount of Discounts Given	\$38,340.64		\$44,650.31		\$54,476.26		\$51,841.51		\$49,775.35		\$44,679.24	
(d) # of Customers with Arrears Forgiven	0		0		0		0		0		0	
(e) \$ Amount of Arrears Forgiven	\$0.00		\$0.00		\$0.00		\$0.00		\$0.00		\$0.00	
(f) \$ of Monthly Arrears Amortization	N/A		N/A		N/A		N/A		N/A		N/A	

Source:

- (a) CN100M#B
- (b) CN900M#C
- (c) CN900M#C
- (d) CN900M#C
- (e) CN900M#C

Data from CN900M#C report unreliable and being investigated. Source for line C is Crystal report CR97992A.

**National Grid  
Periodic EAP Reporting  
For the Month of April 2011**

Granite State Electric Company  
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**Attachment C  
Monthly Report of Aging**

**Pursuant to Utility Procedures Manual Section:  
8.2.4**

S:\RADATA1\2011 gse\Electric Assistance\April[EAP\_TierAging\_04-11.xls]By Tier  
04-May-11

**National Grid**  
**Electric Assistance Program (EAP)**  
**Aging Report**  
April-11

	<u>Percentage of Customers</u>	<u>Balance</u>
Current Balance	86.1%	\$ 2,250,326.21
1st Arrears	8.9%	\$ 481,313.87
2nd Arrears	2.2%	\$ 160,388.81
3rd Arrears	0.9%	\$ 102,360.47
4th Arrears	<u>2.0%</u>	<u>\$ 444,986.79</u>
Total Arrears	100.0%	\$ 1,189,049.94
Customer Count		33,670

**EAP Customers**

Current Balance	66.9%	\$ 67,730.17
1st Arrears	11.2%	\$ 36,341.37
2nd Arrears	5.7%	\$ 23,661.63
3rd Arrears	4.0%	\$ 20,469.62
4th Arrears	<u>12.1%</u>	<u>\$ 93,096.31</u>
Total Arrears	100%	\$ 173,568.93
Customer Count		1,383

**Electric Assistance Program  
System Benefits Charge Reconciliation Report  
April 2011**

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